

**Charru Malhotra, Coordinator (Centre of e-Governance)**  
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**Executive Summary** - Dr. Malhotra has *more than 30 years* of professional experience in Software Engineering, e-Governance and Cyber Security. At present, *she is Coordinator (Centre for e-Gov) and also Project Coordinator* for significant projects under Prime Minister's prestigious Digital India Program.

- Through such technical assignments, she has **managed to generate almost 10 crores** for her institute in last 7 years (2012-19) and has helped forging alliances of IIPA with premier global institutes including **The World Bank, ADB, Swiss India Embassy, UNDP** and so on.
- Awarded as a '**GLOBAL SMART CITIES LEADER (2019)**' by The WorldCongress, her areas of interest include 'Participatory Governance', 'Smart Cities/Digital Villages', 'Data Privacy' 'Cyber Security', 'Emerging Technologies in public domain', 'Agile Governance' , 'Technology for Development' and so on.
- Global and national universities regularly take her academic inputs as a domain expert, keynote speaker etc. Some of her interesting global academic stints include at Georgia Tech University (US, Dec 2019), National Technical University (Argentina, Nov 2018), International Business School-IBS (The Hague, 2019), ENA (Paris, Mar 2018), Université Paris 1, Panthéon Sorbonne (France, 2014; France, 2016), Wollongong University (Australia, 2011).
- She has also been *academic contributor to Economist Intelligence Unit (EIU:HK), and to University of Oxford University* for emerging issues confronting digital spaces.
- She has published *more than 40 publications* in recognized international and national journals, books. Some of them have fetched '**Best paper Awards**' *both at global level and national level* and eminent leaders including The Vice-President of India (Oct-2018) have released some of her books.
- ITU awarded "Best paper award" to her co-authored work on " Ethics and AI", Deakin Univ (Australia) awarded her for "Citizen-Centric Approach to e-Gov" ; GoI has recognized her papers on "Digital Service Standard" co-authored with Sh. J.Satyanarayan and " India Enterprise Architecture" as lead papers for National Conference of e-Governance -two years in succession.
- She has **guided more than 20 M.Phil and PhD research studies** in varied aspects, including m-Health, USOF, Cyber Security, Digital Divide, Censorship of Internet in India, etc.

**Education Qualifications**

- **PhD** , IIT-Delhi (**Deptt Topper**) (Key words- 'Design Approach', 'Co-Creation', 'Communities')
  - **MCA**, Thapar Institute of Engineering and Technology, India (**Second in the Univ; CGPA 9.8/10**)
  - **DCA** from Computer Department, Kurukshetra Univ, Kurukshetra, India (**Second in the Univ**)
- Also --Trained Trainer of Trainers (**Thames Valley, U.K.**)
- **Certificate of Excellence** in MS Certified Solutions Developer-MCSD
  - 2-year Diploma in **French Language** (Delhi Univ).